



DELIVERING WITH
FOCUS

Standard Offer Program 2022 Kick-Off Residential & Hard-to-Reach

12/8/2021



Material Presented on a Courtesy Basis



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Welcome & Introductions

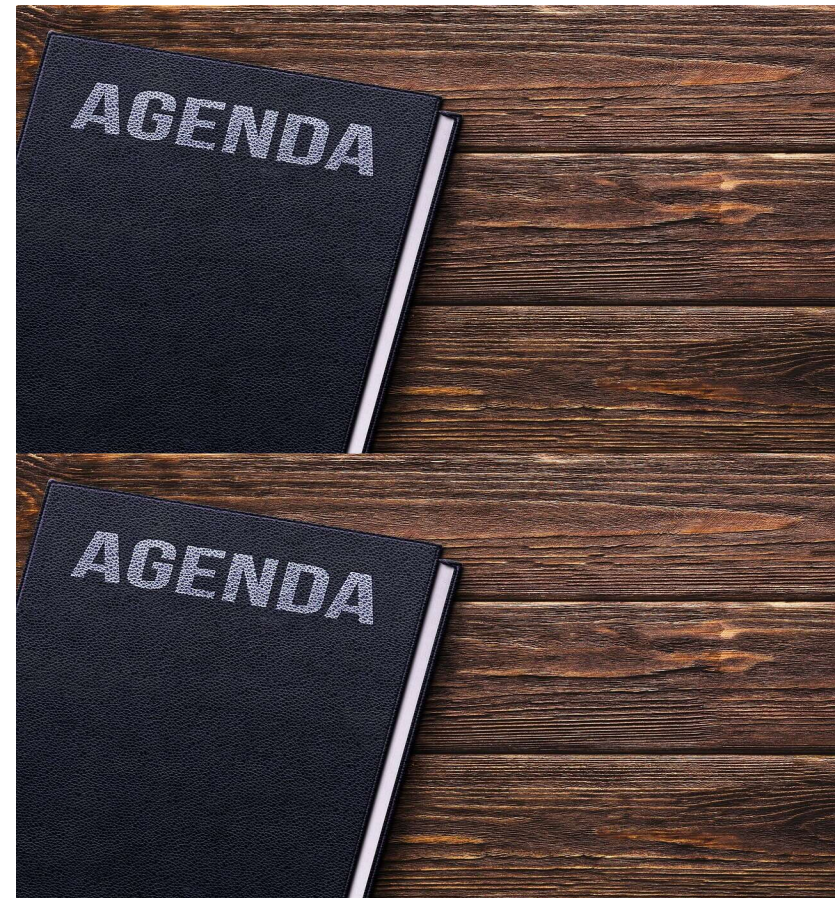


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Agenda



- Safety Share
- 2021 Year in Review
- 2022 Program Overview
 - TRM Updates
 - Residential
 - Hard-to-Reach
- Program Details
 - Eligibility
 - Incentives
 - Project Cycle
 - Vision Procedures
 - Inspections
 - Advanced Reporting
 - Milestones
- Questions and Contacts



- Parking Lot Safety/Awareness
 - Stay off your phones
 - Crime increases as we near the holiday season
 - Be observant/watch your surroundings
 - Park in well lit areas



2021 Year in Review



- HTR:
 - \$81,912.32 spent
 - 132.14 KW demand reduced
 - 194,333 kWh of energy saved
- RSOP:
 - \$108,346.06 spent
 - 209.30 KW demand reduced
 - 749,043 kWh of energy saved



- CenterPoint Energy provides incentive payments to Project Sponsors to achieve cost-effective reduction in peak demand on the electric grid
- All payments are based solely upon kW and annual kWh savings
- Measures must exceed current federal minimum efficiency standards and conform to the Texas Reference Manual v9.0 (TRM)
 - www.TexasEfficiency.com

2022 Program Overview



- Program Year
 - January 3th, 2022 – November 14th, 2022
- No work may be done on major holidays
 - Reference Program Manual for exact dates
- All work must be scheduled through the Vision Database by 7am and emailed to Tim Griffin
 - Work Hours are Monday-Friday, 8am-4pm
 - Work must be completed by 4pm
 - Limit Fill-Ins to two a day, subject to PM approval
 - Tim's Email: timothy.griffin@centerpointenergy.com

- Ceiling Insulation
 - Re-inclusion of the R0 and R1-R4 baselines
 - Savings/incentives for R0 and R1-4 ceiling insulation in homes are the same.
- AC Changeouts
 - TRM now allows partial savings for when the Seasonal Energy Efficiency Ratio (SEER)/Heating seasonal performance factor (HSPF) hits the TRM minimums but the energy efficiency ratio does not.

Residential Standard Offer Program



- Required forms:
 - Host-Customer Agreement, Residential Customer Acknowledgement, Customer Repair Acknowledgement (if applicable)
- Incentive Rates plan to remain the same as 2021

- Required forms:
 - Host-Customer Agreement, Residential Customer Acknowledgement, Income Self-Certification, and Customer Repair Acknowledgement (if applicable)
- Incentive Rates plan to remain the same as 2021

- Single Family Home
 - Customer must reside in CNP electric territory
 - ESID Starts with 100890-
- Multi-Family
 - Individually metered units
 - Four or more units in a building
 - Must receive CNP approval before starting multi-family projects

- All incentives are paid directly to Project Sponsor, not the customer. Sponsors are not required to pass any incentive payment to customer.
- PUCT requires that the host customer agreement disclose that incentives are being made available to the project sponsor “through a ratepayer-funded program, manufacturers, or other entities.”
- Project Sponsor must NOT represent themselves as CNP employees, and must have clearly marked vehicles and employee ID.

- Project Sponsors should submit applications via the database throughout the month
- All applications will be bundled at the start of every new month for processing
- CNP Inspectors will inspect a random sample of measure installations. Incentive payments may be adjusted based on inspection results. CNP inspection results are final

- Must Register on the Sponsor Portal before submitting applications.
 - <http://cnpsponsor.programprocessing.com/content/Home>
 - Need to have Federal Tax ID, Completed W-9, and Insurance validation uploaded to Site
- Once registered on the Sponsor Portal, you will be added to list of Contractors on the Program Portal.
 - <https://cnpres.programprocessing.com/>

- Must inform the customer that CNP may conduct field inspections
- If CNP is denied access for inspections, the Site may not qualify for incentives
- Furnace must be on and operational for work to commence
- Home must be occupied, and meter activated

- All Sites must include photos with a ruler of pre- and post-insulation levels (must include pictures of the entire attic with a ruler as well).
- Project sponsors will also be required to check a box to affirm that an insulation installation certificate was permanently affixed near the attic opening.

Additional Reporting for HVAC



- For Sponsors proposing to install HVAC unit replacements, the following information is required:
 - Customer Invoice
 - Condenser Model Number
 - Condenser Serial Number
 - Coil Model Number
 - Coil Serial Number
- For Early Retirement claims, the following must also be provided:
 - Nameplate photo of unit being retired
 - Age of the retired unit
 - Amp Meter photographs showing operational unit
 - Homeowner acknowledgement that the system was operational at the time of replacement
- For Electric Resistance -> Heat Pump changeouts, we must have a picture of the indoor unit nameplate

Milestones



- Budget
 - RSOP: \$300,000
 - HTR: \$500,000
- April 1, 2022
 - 25% complete
- June 30, 2022
 - 50% complete
- November 12, 2022
 - Last Work Day



- Any Questions?

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