

New York State Clean Heat Completion Acknowledgment Form



Congratulations on your new Clean Heat Program-eligible heat pump system. NYS Clean Heat-eligible equipment is designed to provide your family or business with year-round comfort, while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please take a few minutes to review and acknowledge the following information regarding your project:

- a. Customer Name: _____
- b. Customer Address: _____
- c. Customer Email Address: _____
- d. Customer Mailing Address (if different from Address): _____
- e. Customer Phone Number: _____
- f. Central Hudson Customer Electric Account Number: _____
- g. Participating Contractor: _____
- h. Project Information: _____

INSTALLED SYSTEM TYPE	CENTRAL HUDSON CUSTOMER INCENTIVE	INCENTIVE PAYMENT OPTION
Check all that apply: Full Load Mini-Split or Central Air Source Heat Pump System Full Load Ground Source Heat Pump System Custom Air, Ground or Water Source Heat Pump System Residential Heat Pump Water Heater (up to 120 gallons) Commercial Heat Pump Water Heater (> 120 gallons) Ground Source Heat Pump Desuperheater Dedicated Water-to-Water Domestic Water Heater		Instant Discount Provided by Contractor Mail Customer a Check Other Third-Party Payee Company: _____ Contact: _____ Street Address: _____ City: _____ State: _____ ZIP: _____ Email: _____ Phone: _____

STATUS OF EXISTING HEATING SYSTEM
Check one: Removed by Contractor Decommissioned by Contractor Left in Place Not Applicable (New Construction or No Prior Existing System)

CUSTOMER EDUCATION AND INFORMATION

Contractor has configured the NYS Clean Heat-eligible equipment installed in this project to be the primary heating source in all spaces into which it is installed.

Contractor has educated the customer on the objective of the Clean Heat Program to minimize the use of heating fuels and about how to operate and maintain the installed system to keep it as the primary heating system.

Contractor has provided the customer with printed product warranty, operation and maintenance, as well as Contractor contact information.

CUSTOMER ACKNOWLEDGMENT

I hereby affirm that all information regarding the completed installation of New York State Clean Heat Program-eligible equipment described above is accurate and true to the best of my knowledge, and that Central Hudson has provided or will provide a Customer Incentive, through the Incentive Option selected above. I have read and agree to the terms and conditions for Customers participating in the Program, below.

Customer Signature _____ Date _____

CUSTOMER TERMS & CONDITIONS FOR NEW YORK STATE CLEAN HEAT

1. Equipment and services must be purchased Jan. 1, 2024 through Dec. 31, 2024.
2. Work must be completed by a participating New York State Clean Heat contractor.
3. Incentives are available for electric customers of Central Hudson.
4. It is the responsibility of the customer to ensure that all requirements for the rebate are met and that all required documentation is provided.
5. Rebate payments will be based on the equipment purchase date.
6. Failure to provide any of the required information will prevent processing of the application.
7. Central Hudson reserves the right to review the installations in order to ensure compliance with all program requirements. Central Hudson may choose to review locations to verify completion of the projects and to measure and verify energy savings. Such reviews will be made at a time convenient to the applicant, with advance notice given to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the incentive award.
8. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
9. One rebate check will be issued to the customer for each approved and completed application. Where applicable, a separate check will be issued to the contractor for each approved and completed application.
10. Installations must be completed in accordance with all laws, codes and other requirements applicable under federal, state and local authority.
11. The customer is urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
12. The customer verifies that he or she has not received any other incentives from any other state programs for the same equipment for which a rebate is being requested in this form.
13. Central Hudson assumes no responsibility for the performance of the equipment and equipment warranty, the quality of the work, labor and/or materials supplied and/or the acts or omissions of the Trade Ally.
14. The equipment must be purchased new and installed at the above listed customer location.
15. The customer hereby relieves and indemnifies Central Hudson of any and all liability associated with this project.
16. The customer understands that he or she may be contacted by Central Hudson via survey or questionnaire to provide feedback on his or her satisfaction with the program.
17. Information Sharing with NYSDPS and NYSERDA: Customer of Central Hudson agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSERDA, including its agents or authorized representatives, consistent with NYSERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term project level includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building or subsets of the project.)