

NYS Clean Heat Program

Participation Acknowledgment Form

Congratulations on your decision to participate in the NYS Clean Heat Program. Your new heat pump system will be designed to provide your family or business with year-round comfort while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please take a few minutes to review and acknowledge the following information regarding your project.

Required Fields

- a. Customer Name: _____
- b. Customer Email: _____
- c. Customer Address: _____
- d. Customer Mailing Address (if different from Address): _____
- e. Customer Phone Number (with area code): _____
- f. Customer Orange & Rockland (O&R) Electric Account Number: _____
- g. Participating Contractor: _____
- h. Proposed Project Information:

Proposed System Type	Proposed Customer Rebate*	Rebate Payment Option
<p>Check all that apply:</p> <p><input type="checkbox"/> Full Load Mini-Split or Central Air-Source Heat Pump System</p> <p><input type="checkbox"/> Full Load Ground-Source Heat Pump System</p> <p><input type="checkbox"/> Custom Air-, Ground-, or Water-Source Heat Pump System</p> <p><input type="checkbox"/> Residential Heat Pump Water Heater (up to 120 gallons)</p> <p><input type="checkbox"/> Commercial Heat Pump Water Heater (> 120 gallons)</p> <p><input type="checkbox"/> Ground-Source Heat Pump Desuperheater</p> <p><input type="checkbox"/> Dedicated Water-to-Water Domestic Water Heater</p>	\$ _____	<p><input type="checkbox"/> Instant Discount Provided by Contractor</p> <p><input type="checkbox"/> Mail Customer a Check</p> <p><input type="checkbox"/> Other Third-Party Payee</p> <p>Company: _____</p> <p>Contact: _____</p> <p>Street Address: _____</p> <p>City: _____ State: ___ ZIP: _____</p> <p>Email: _____</p> <p>Phone: _____</p>

Status of Existing Heating System
<p>The existing heating system will be (check one):</p> <p><input type="checkbox"/> Removed by Contractor</p> <p><input type="checkbox"/> Decommissioned by Contractor†</p> <p><input type="checkbox"/> Left in Place</p> <p><input type="checkbox"/> Not Applicable (New Construction or No Prior Existing System)</p>

* Customer acknowledges that the rebate amount is subject to change based on project review by O&R or its agents.

† Customer acknowledges applicable jurisdictional programs, codes, and requirements (e.g., federal, state, municipal, etc.) that govern decommissioning and disposal of heating systems and fuel storage tanks.

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Customer Education and Information

Check all that apply:

- Contractor shall configure the NYS Clean Heat-eligible equipment installed in this project to be the primary heating source in all spaces into which it is installed.
- Contractor shall educate the customer on the objective of the Clean Heat Program to minimize the use of heating fuels and about how to operate and maintain the installed system as the primary heating system.
- Contractor shall provide customer with printed product warranty, operation, and maintenance, as well as Contractor contact information.

Customer Acknowledgment

I certify that all information above is correct to the best of my knowledge and that I have read and agree to all terms and conditions of this rebate. This rebate is for the benefit of New York electric customers of O&R as shown in the Rebate Option above. Customers may not apply for or receive multiple rebates for the same measure from another gas or electric utility. O&R reserves the right to conduct field inspections to verify installations. I acknowledge that O&R, its company partners, New York agencies, and authorities will use this information and my attestation to determine whether a rebate will be issued. I have read and agree to the terms and conditions for customers participating in the Program included here.

By my signature below, I represent to O&R that the Invoice information reflected in the foregoing table is true, accurate, and complete to the best of my knowledge; particularly, that the Quantities, Measure(s), Material Cost, Labor Cost, and Total Cost information is true, accurate, and complete, and so reflect all relevant information, including charges for labor, materials, equipment, and services performed to complete the installation; and, further, I agree that I must provide to O&R upon request original invoices in support of all or any part of the Final Invoice information provided. I hereby affirm that all information regarding the completed installation of NYS Clean Heat Program-eligible equipment described above is accurate and true to the best of my knowledge, and that O&R has provided or will provide a Customer Incentive, through the Incentive Option agreed upon.

Customer agrees that O&R may utilize and provide customer information including customer name, account number, electric and/or gas consumption data, and electric and/or gas energy savings to its third-party evaluation contractor for program evaluation purposes. The evaluation contractor will keep customer information confidential. With advance notice to the customer, following completion of the project and in order to provide O&R with an opportunity to review the operation of the eligible measures for program evaluation purposes related to the determination of final project savings and incentives, the customer agrees to cooperate with any effort by O&R or its contractors and subcontractors, to make or to have made follow-up visits to customer facilities, and the customer shall provide building energy system data, supporting documentation, and otherwise cooperate fully in support of this effort. O&R or an authorized entity on behalf of O&R may also conduct assessments (including field visits), audits, or inquiry on work performed under the Program in order to maintain the quality standards sought by O&R's programs, and the Customer agrees to cooperate fully in connection therewith.

Information Sharing with NYSDPS and NYSEERDA: Customer of Orange & Rockland Utilities agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with NYS Department of Public Service Staff and NYSEERDA, including its agents or authorized representatives, consistent with NYSEERDA's NYS Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives and other evaluation and measurement activities. (For clarity, the term project level includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building, or subsets of the project.)

All non-public sales and customer information transmitted to O&R during the application for participation in the Program and during participation in the Program is recognized as sensitive information and handled confidentially. This information, in addition to information about individual program performance, will be shared only with O&R and O&R's subsidiaries and/or parent companies, and their regulators, and will not be made available publicly; provided, however, that O&R and O&R's subsidiaries and/or parent companies may retain and use statistical, aggregated information, including for research, product development, and strategic planning, provided that neither the Participating Contractor nor the customer is identified individually.

In addition, O&R may provide notice to the customer to conduct certain additional inspections and "Evaluations, Measurement, and Verification" (EM&V) activity, including post-installation heat pump metering, to ensure the accurate determination of savings, and also to support quality installations and to ensure that the customer complies with the rules of the Program.

Customer: (please print)	Title:	Date:
Signature:		
Participating Contractor: (please print)	Title:	Date:
Signature:		